



**Online Directory Search Results:**

2019-07-08 19:44:22

**Search Criteria:**

**Location:** Pleasanton, CA, USA  
**Health Plan:** Individual and Family PPO Plan (Including Covered California)  
**Distance:** 1 miles  
**Provider Type(s):** Dental Providers

**Prepared For:** Sharda Patel  
1488 Cedarwood Ln, Suite D, Pleasanton, CA, 94566  
**Prepared By:** Sharda Patel  
**Phone #:** 9258464491

## Timely Access to Care

Blue Shield Provides the following guidelines for timely access to care from plan providers.

### Urgent care

For services that don't need prior approval  
For services that do need prior approval

### Access to care

Within 48 hours  
Within 96 hours

### Non-urgent care

Primary care appointment  
Specialist appointment  
Appointment with a mental health provider (who is not a physician)  
Appointment for other services to diagnose or treat a health condition

### Access to care

Within 10 business days  
Within 15 business days  
Within 10 business days  
Within 15 business days

### Telephone inquiries

Access to a health professional for telephone screenings

### Access to service

24 hours/day, 7 days/week

For availability of interpreter services at the time of your appointment, consult the provider directories available at **blueshieldca.com** or call the customer service number on the back of your Blue Shield member ID card.

Blue Shield of California is an independent member of the Blue Shield Association  
A50187 (3/17)

Blue Shield of California complies with applicable state laws and federal civil rights laws, and does not discriminate on the basis of race, color, national origin, ancestry, religion, sex, marital status, gender, gender identity, sexual orientation, age, or disability.

Blue Shield of California cumple con las leyes estatales y las leyes federales de derechos civiles vigentes, y no discrimina por motivos de raza, color, país de origen, ascendencia, religión, sexo, estado civil, género, identidad de género, orientación sexual, edad ni discapacidad.

Blue Shield of California 遵循適用的州法律和聯邦公民權利法律，並且不以種族、膚色、原國籍、血統、宗教、性別、婚姻狀況、性別認同、性取向、年齡或殘障為由而進行歧視。

A50579-REV (1/18)

**Patel, Sharda K DDS**

1488 Cedarwood Ln Ste D  
Pleasanton, CA 94566  
(925) 846-4491  
Distance: 0.8 miles  
Gender: Female  
Private Practice  
Availability: Accepting new  
patients  
Specializing In:  
General Dentistry  
Language(s): English, Hindi  
Board Certification: N/A