



July 01, 2019

Near: **Pleasanton, CA, USA**
Distance: **City**
Network: **Classic (PPO) & Plus**

The Ameritas Participating Provider Organization(PPO) is a cost-effective network of qualified dentists who provide dental services at a discounted fee. Only dentists who adhere to credentialing and quality assurance requirements are able to join and remain in the Ameritas PPO.

While plan members always have the right to receive care from any dentist they choose, out-of-pocket costs will almost always be lower when choosing an in-network provider. Selecting a network provider may also have a positive impact on your deductible and coinsurance.

Even with daily updates to the online directory, we can't guarantee that a provider will be contracted at the time dental services are performed. When choosing a provider, please call our Customer Connections department at 800 - 487 - 5553 to verify the provider's participation. We encourage you to confirm participation with your provider at the time of your appointment.

If you have questions about a claim or your plan benefits, please call the toll-free number on the back of your identification card.

CALIFORNIA

CLASSIC (PPO)

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General Dentist	1
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California
Alameda
General Dentist

Patel, Sharda K

1488 Cedarwood Ln Ste D

Pleasanton, CA 94566

(925) 846-4491

Gujarati, Hindi

NPI #: 1285065425

License #: 63503

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Disclaimer Information

§ Provider may offer a discount on non-covered procedures. Please discuss with your dental office for more information.

If you have a disability and require use of a Telecommunications Device for the Deaf (TDD), please dial 7-1-1.

Although we update provider information daily, this directory is subject to change without notice. Please verify that your provider participates in the network.

Provider data inaccuracies can be reported online by clicking on the provider's name and selecting the report inaccuracies link.

DISCLAIMER: You are strongly encouraged to verify with the provider whether he or she is participating or nonparticipating. Such information may assist in your selection of provider(s) and may affect your deductible, co-insurance, and out of pocket expenses. Even with daily updates to the on-line directory, there is no guarantee that a provider listed in the directory will still be a network provider at the time dental services are performed. When making an appointment, and again at the time of the appointment, please verify network participation with the dentist.

Should you have questions regarding the provider directory or benefits, please contact Customer Connections at 800-487-5553.

Unauthorized Use Prohibited: You may not download or reproduce this directory in any form, in whole or in part, for any use other than finding dental care providers for current or prospective users of the Ameritas network. Ameritas reserves the right to take legal action against unauthorized use.

Selection Criteria

Dentists in the Ameritas network are selected and credentialed based on established criteria reflecting professional standards for education, training and licensure. Credentials are verified upon initial application to the network and through the recredentialing process. Dentists must have and maintain the appropriate dental license, malpractice coverage, DEA certificate (if required), and specialty license, diploma, certificate or permit, as applicable.

Source of Information

Information about the dentists appearing on our website is obtained from an application that is completed and signed by the dental care professional. This information is updated periodically through credentialing outreach efforts to the dentist, and through communications received from the dentist when changes occur.

Building the Network

Ameritas uses the following criteria to build its network:

- We recruit dentists based on the needs and location of current and potential business
- Internal data is used to target dentists who provide services to our members
- We also identify and solicit dentists currently being used by new or potential groups, based on utilization reports and disruption analyses

Timely Access to Care

Urgent appointments will be offered within seventy-two (72) hours of the time of request for appointment, when consistent with the Covered Person's individual needs and as required by professionally recognized standards of practice.

Non-urgent appointments will be offered within thirty-six (36) business days of the request for appointment.

Preventive appointments will be offered within forty (40) business days of the request for appointment.

When it is necessary for a Dentist or a Covered Person to reschedule an appointment, Dentists will promptly reschedule in a manner that is appropriate for the Covered Person's health care needs, and ensures continuity of care consistent with good professional practice.

No Referrals Needed

Ameritas does not require the member to contact our office for a referral in order for them to select or change dentists. Members are not required to contact or obtain approval by Ameritas prior to obtaining routine or emergency dental services.

Language Interpreter Services

Language interpreter services are available at no cost to you by calling 877-233-3797.

Filing A Complaint

If you are dissatisfied with our services, you have the right to contact the California Department of Insurance toll-free at 1-800-927-4357.

All members are entitled to full and equal access to covered services subject to the provisions of the Americans with Disabilities Act of 1990 and Section 504 of the Rehabilitation Act of 1973. No qualified individuals with a disability may, by reason of such disability, be excluded from participation in or be denied the benefits of any covered services.

Providers listed as Specialists are either board eligible or board certified.

In the event a covered person believes the relied upon directory is inaccurate, incomplete, or misleading, a complaint may be submitted by calling 800-755-8844, or emailing dir_providerrelations@ameritas.com.